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**DIRECTORATE FOR FINANCIAL AND ENTERPRISE AFFAIRS  
INVESTMENT COMMITTEE**

**Meeting of the Network of National Contact Points for Responsible Business  
Conduct**

**NATIONAL CONTACT POINT 2019 REPORT TO THE OECD: CHILE**

This document is available in PDF format only.

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## NATIONAL CONTACT POINT REPORTING QUESTIONNAIRE (2019)

This questionnaire is designed to help National Contact Points fulfil their reporting obligations as described in the Procedural Guidance of the OECD Guidelines for Multinational Enterprises. The answers to the questions should reflect the nature and results of the activities of the NCP<sup>1</sup>.

### STRUCTURE

This questionnaire comprises 61 questions and 2 annexes under the following headings:

- A. Contact information
- B. Institutional arrangements
- C. Information and promotion
- D. Specific instances
- E. Peer learning and peer reviews
- F. Policy coherence
- G. Challenges

Annex 1: NCP PROMOTIONAL ACTIVITIES

Annex 2: SPECIFIC INSTANCES

### TYPES OF QUESTIONS

#### 1. Questions with predefined answers

For most questions, a pre-defined set of answers are provided in a drop-down menu (e.g. Yes-No-N/A). For each of these questions, please select the appropriate answer in the dropdown menu.

*Example:*

<b>(b) Promotional activities</b>	
19. Did the NCP organise or co-organise events to promote the Guidelines and/or the NCP during the year? <i>If yes, please provide details in table 1 in Annex 1.</i>	Yes/No

#### 2. Open-ended questions

- a) Some questions are open-ended, and in these cases an answer box is provided. Many of these questions are meant to complement a question with predefined answers. Please keep responses precise and short.

*Example:*

<b>(b) Advisory body</b>	
5. Does the NCP have one or several advisory bodies?	Yes/No

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<sup>1</sup> Page 74 of the Procedural Guidance of the OECD Guidelines for Multinational Enterprises: "Reports should contain information on the nature and results of the activities of the NCP, including implementation activities in specific instances".

If the NCP has several advisory bodies, please specify.

[Click here to enter text.](#)

- b) “Additional comments” boxes are situated at the end of each section. Please feel free to enter any additional information you would like to share in these boxes.

**Example:**

*Additional comments on **Advisory body***  
[Click here to enter text](#)

## TERMS USED IN THE QUESTIONNAIRE

A number of terms are used throughout the questionnaire. Definitions are provided below. Please note that these definitions are exclusively intended to assist in clarifying the terms used in this questionnaire. These terms will be underlined the first time they are used in this questionnaire.

- **Structure of the NCP:** The organisational set up of the NCP. Four NCP structures have been pre-identified, but other arrangements are possible:
  - Single-agency: The NCP is composed of one individual in a single ministry, or by a group of individuals belonging to the same service in the same ministry.
  - Inter-agency: The NCP is composed of a group of representatives from several ministries or government agencies.
  - Expert-based: The NCP is composed of experts who are external to government.
  - Multipartite: The NCP is composed of a group of government officials and stakeholder representatives.
- **Secretariat:** Government officials or group of government officials acting as the permanent office of an NCP.
- **Advisory body:** Some NCPs have an advisory body which can be consulted by the NCP on a range of activities and issues on which it provides advice. Advisory bodies can include representatives from trade unions, NGOs, business and/or academia, along with representatives of other government ministries or agencies. They do not normally form part of the NCP and do not have decision-making power on accepting or concluding specific instances. Some advisory bodies also provide oversight to the NCP (see below).
- **Oversight:** Monitoring of the NCP’s activities performed by an Advisory body, for example on whether the NCP has followed its own rules of procedures.
- **Dedicated budget:** A budget that is allocated to the NCP on a regular basis (e.g. every year) to carry out its functions and activities.
- **Reporting:** In addition to the present report to the OECD, some NCPs provide a regular account of their activities to their national government or parliament. This reporting can take several forms: ongoing through regular reporting channels, or through the presentation of a periodic report, which may be made public.
- **Stakeholder meeting:** A stakeholder meeting is a meeting organised by the NCP to exchange with stakeholders, including trade unions, NGOs and the business community that are not part of the main body or of the advisory body of the NCP.

## REPORTING PERIOD

The reporting period for this questionnaire is from 1 January to 31 December 2019.

## SUBMISSION

The questionnaire should be completed by using this word document and sent by email to: [RBC@oecd.org](mailto:RBC@oecd.org) copying [nicolas.hachez@oecd.org](mailto:nicolas.hachez@oecd.org) and [kathryn.dovey@oecd.org](mailto:kathryn.dovey@oecd.org) by **24 January 2020**.

Should you have any questions on how to fill this questionnaire, please contact [nicolas.hachez@oecd.org](mailto:nicolas.hachez@oecd.org).

## NATIONAL CONTACT POINT REPORTING QUESTIONNAIRE (2019)

A. CONTACT INFORMATION	
<i>Please provide the contact information of the person filling in the questionnaire.</i>	
Name:	Marcela Paiva Véliz
Job title:	Head Responsible Business Conduct Division – Chilean NCP
Email:	mpaiva@subrei.gob.cl
Telephone number:	(56 2) 2827-5574
B. INSTITUTIONAL ARRANGEMENTS	
(a) Structure, location and composition of the NCP	
1. What is the <u>structure</u> of the NCP?	Single-agency
2. Who are the members of the NCP? <i>Please describe the functions of the members of the NCP and the ministry/organisation they represent. No names are required.</i>	Head of Responsible Business Conduct Division, as NCP and technical advisor of said Division, as NCP Secretariat.
3. If the NCP is not a <u>single-agency NCP</u> , does it have a <u>secretariat</u> ?	Choose an item.
If yes, in which ministry or government body?	Undersecretariat of Internacional Economic Affairs, Ministry of Foreign Affairs.
If yes, in which department of the ministry or government body?	General Directorate of Multilateral Economic Affairs, Responsible Business Conduct Division.
4. Has the NCP been established through a legislative, regulatory or administrative instrument (e.g. a statute, a decree, a ministerial resolution)?	Yes
If yes, please provide the name and dated of this instrument, and a link if available	Administrative ruling (Resolución Exenta N°2, July 1, 2019)
<i>Additional comments on <b>Structure, location and composition of the NCP</b></i> Click to enter text.	
(b) Advisory body	
5. Does the NCP have one or several <u>advisory bodies</u> ?	Yes
If the NCP has several advisory bodies, please specify.	Multistakholder Committee (MSC, <i>Comité Espejo</i> ) and Intergovernmental Committee (IC, <i>Comité Consultivo</i> )
If yes, please describe the advisory body(ies)' functions (e.g. advising on promotion, on specific instance handling in general, on individual cases, providing <u>oversight</u> , etc.)	<u>MSC</u> : Supports the NCP in promotion and provides oversight in this regard. <u>IC</u> : Supprts the NCP in specific instance handling and in promotional activities, as needed.

<p>If yes, please list the names of organisations that are represented on the advisory body(ies) and the type of organisation. (e.g. government, NGO, trade union, business, business organisation, academic, consumer organisation, etc.)</p>	<p><b>MSC:</b>  <u>Business:</u> SOFOFA, Confederación de la Producción y el Comercio, Cámara de Comercio de Santiago, Red Pacto Global, Acción Empresas, Generadoras de Chile, SONAMI, Consejo Minero  <u>NGOs:</u> Prohumana, Fundación Terram, Fundación Multitudes, Chile Transparente, Corporación Nacional de Consumidores y Usuarios  <u>Academia:</u> Centro Derecho Ambiental U Chile, Programa Sustentabilidad PUC, Centro Vincular PUCV, Centro de DDHH UDP  <u>Trade Unions:</u> Central Unitaria de Trabajadores, Unión Nacional de Trabajadores, Central Autónoma de Trabajadores  <u>Indigenous organizations:</u> Mesa Regional Indígena de Santiago  <u>Observers:</u> Instituto Nacional de Derechos Humanos (INDH)</p> <p><b>IC:</b>  Ministerio del Trabajo y Previsión Social, Ministerio de Energía, Ministerio de Desarrollo Social, Ministerio del Medio Ambiente, Ministerio de Minería, Ministerio de Economía, Ministerio de Agricultura, Ministerio de Justicia y Derechos Humanos, Ministerio Secretaría General de la Presidencia, Fiscalía Nacional Económica, Superintendencia Medio Ambiente, Dirección del Trabajo.</p>		
<p>If yes, please indicate how often the advisory body(ies) meets</p>	<p>Between three times a year and once a month</p>		
<p>6. If an advisory body provides <u>oversight</u>, please describe the oversight procedure</p>	<p>The MSC has an oversight procedure regarding the implementation of the Annual Promotional Plan.</p>		
<p><i>Additional comments on <b>Advisory body</b>:</i></p> <ul style="list-style-type: none"> <li>- The MSC is expected to meet at least 5 times a year.</li> <li>- The MSC approved new statutes during 2019, that we are in the process of implementing.</li> <li>- NAP coordinator is participating as observer in the MSC since december 2019.</li> </ul> <ul style="list-style-type: none"> <li>- The IC decided to meet twice a year and use bilateral meetings as needed according to the specific instances.</li> <li>- The IC role and membership is being evaluated by the NCP and the Undersecretariat, looking forward to have some conclusions during 2020.</li> </ul>			
<p><b>(c) Human and financial resources</b></p>			
<p>7. Does the NCP have dedicated full-time staff? If yes, please indicate the number.</p>	<p>Yes</p>	<p>2</p>	
<p>8. Does the NCP have dedicated part-time staff? If yes, please indicate in the second box the number of part-time staff members and in the third box the percentage of time spent on NCP matters for each part-time staff member.</p>	<p>Yes</p>	<p>1</p>	<p>50%</p>

PROPOSED AMENDMENTS TO THE ANNUAL REPORTING QUESTIONNAIRE FOR NCPS

9. Have any full-time or part-time staff members joined the secretariat/support office during the year? <i>If yes, please indicate how many.</i>	Yes, full-time staff member(s)	2
10. Have any full-time or part-time staff members left the NCP during the year? <i>If yes, please indicate how many.</i>	Yes, full-time staff member(s)	1
11. Did the NCP have a <u>dedicated budget</u> this year?	Yes	
If no, were financial resources for promotional activities allocated on an ad hoc basis when requested by the NCP?	Choose an item.	
If no, were financial resources for specific instances allocated on an ad hoc basis when requested by the NCP?	Choose an item.	
12. During the year, did the human and financial resources available to the NCP allow it to:		
Handle specific instances in an efficient and timely manner	Yes	
Organise promotional events	Yes	
Attend NCP meetings at the OECD	Yes	
Attend events organised by other NCPs	Yes	
Attend events organised by stakeholders	Yes	
Cover professional mediator fees or in-house mediator fees	No	
Conduct fact-finding research into specific instances	No	
If you answered no to any of the above, please specify	We are in the process of defining the right procurement mechanism to provide professional external mediators.  Fact-finding research is not yet being considered.	
<i>Additional comments on <b>Human and financial resources</b>:</i> As the number of SI requests increased exponentially during 2019, it was challenging to handle all of the them at the same time. It might be needed to consider additional staff.		
<b>(d) Reporting</b>		
13. Does the NCP <u>report</u> to the government on its activities?	No	
If yes, how often?	N/A	
14. Does the NCP report to parliament on its activities?	Yes	
If yes, how often?	N/A	
15. Please indicate any other relevant transparency requirement applicable to the NCP in your country	The Transparency Act applies to the NCP.	
<i>Additional comments on <b>Reporting</b>:</i> - The reporting to parliament takes place upon request.  - Reporting to government takes place within the Intergovernmental Committee.  - The NCP as part of the Undersecretariat, has different reporting instances aswell: * <u>Citizen services system</u> : During 2019, the NCP responded <u>one</u> enquiry through this channel. <a href="https://www.subrei.gob.cl/contacto/">https://www.subrei.gob.cl/contacto/</a>		

PROPOSED AMENDMENTS TO THE ANNUAL REPORTING QUESTIONNAIRE FOR NCPS



\* Transparency Act: During 2019, the NCP responded one information request through this channel.  
[https://www.portaltransparencia.cl/PortalPdT/web/guest/directorio-de-organismos-regulados?p\\_p\\_id=ptdorganismos\\_WAR\\_ptdorganismosportlet&orgcode=4f30c17c9ba44e1aa2016b5cf50fcad0](https://www.portaltransparencia.cl/PortalPdT/web/guest/directorio-de-organismos-regulados?p_p_id=ptdorganismos_WAR_ptdorganismosportlet&orgcode=4f30c17c9ba44e1aa2016b5cf50fcad0)

\* Public Accountability Report: 2019 report includes a broad overview of the work done in 2018 by the RBC Division (p.37)  
[https://www.subrei.gob.cl/wp-content/uploads/2019/05/CUENTAPUBLICA\\_2018.pdf](https://www.subrei.gob.cl/wp-content/uploads/2019/05/CUENTAPUBLICA_2018.pdf)

\* SUBREI Civil Society Council: It could be a reporting mechanism upon request.

<b>C. INFORMATION AND PROMOTION</b>		
<b>(a) NCP website<sup>2</sup></b>		
16. Does the NCP have a website? If yes, please provide the link in the second box.	Yes	<a href="https://www.subrei.gob.cl/minisitio/punto-nacional-de-contacto-pnc/">https://www.subrei.gob.cl/minisitio/punto-nacional-de-contacto-pnc/</a>
If yes, was the website created/renovated this year?	No	
17. Are the following items available on the NCP website?		
<b>Information about the Guidelines and the role of the NCP</b>		
The text of the Guidelines	Yes	
A description of the Guidelines	No	
The OECD Due Diligence Guidance Documents	Yes	
Explanatory text about due diligence	Yes	
Information on the NCP and its mandate	Yes	
The NCP Annual Report submitted to the OECD	No	
The NCP's Report to government and/or parliament (if applicable)	N/A	
The NCP's peer review report (if applicable)	Yes	
<b>Information about specific instances</b>		
Information on how to submit a specific instance	Yes	
An online form to submit a specific instance	Yes	
The NCP's rules of procedures	Yes	
All final statements since 2011	Yes	
<b>Information on promotional activities</b>		
The NCP's promotional plan	No	
Information on upcoming events promoting the Guidelines	No	
Information on past events promoting the Guidelines	Yes	
<b>Contact information</b>		
Information on how to make an enquiry to the NCP	Yes	
A phone number to reach the NCP directly	Yes	
An email address to reach the NCP directly	Yes	

<sup>2</sup> This includes dedicated NCP webpages as part of the Ministry's website.

<p><b>Additional comments on NCP website:</b>          We worked throughout 2019 on a new webpage, that we hope to make publicly available in January - February 2020. The new webpage will include several items that are currently not available.</p> <p>In addition, since 2020, information on how to submit as specific instance is available in 'ChileAtiende', the State's multi-service network that provides guidance on different procedures:  <a href="https://www.chileatiende.gob.cl/fichas/74498">https://www.chileatiende.gob.cl/fichas/74498</a></p>	
<b>(b) Promotional activities<sup>3</sup></b>	
18. Does the NCP have a promotional plan for the coming year(s)?	Yes
19. Did the NCP organise or co-organise events to promote the Guidelines and/or the NCP during the year? <i>If yes, please provide details in table 1 in Annex 1.</i>	Yes
20. Did the NCP make a presentation to promote the Guidelines and/or the NCP in events organised by others? <i>If yes, please provide details in table 2 in Annex 1.</i>	Yes
21. Did the NCP make use of social media to communicate on NCP promotional activities during the year?	No
22. Did the NCP hold a <u>stakeholder meeting</u> during the year?	Yes
23. Did the NCP promote the Guidelines among the business community during the year?	Yes
24. Did the NCP carry out any training on the Guidelines aimed at businesses during the year?	Yes
25. Did the NCP promote the Guidelines among NGOs during the year?	Yes
26. Did the NCP promote the Guidelines among trade unions during the year?	No
27. Did the NCP promote the Guidelines among government agencies during the year?	Yes
28. Did the NCP promote the Guidelines among embassies abroad during the year?	No
29. Did the NCP promote the Guidelines to investment promotion agencies during the year?	Yes
30. Did the NCP focus on any of the following during promotional activities during the year:	
OECD Due Diligence Guidance for Responsible Business Conduct	Yes

<sup>3</sup> Attendance of NCP meetings held at the OECD and other OECD events such as the Global Forum on Responsible Business Conduct are not considered to be promotional activities.

OECD Due Diligence Guidance for Responsible Supply Chains in the Garment and Footwear Sector	No
Due Diligence for Responsible Corporate Lending and Securities Underwriting and/or Responsible Business Conduct for Institutional Investors	No
OECD Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflict-Affected and High-Risk Areas	No
OECD Due Diligence Guidance for Meaningful Stakeholder Engagement in the Extractive Sector	No
OECD-FAO Guidance for Responsible Agricultural Supply Chains	Yes
<p><i>Additional comments on the section <b>Promotional activities</b>:</i>  We have done preparatory work with public and private actors regarding due diligence guidances applicable to the mining sector.</p> <p>We organized the official launching of the RBC Due diligence Guidance in 2019, yet we had to postpone it until march 2020.</p>	

<b>D. SPECIFIC INSTANCES</b>	
<b>(a) NCP rules of procedure for handling specific instances</b>	
31. Does the NCP have rules of procedure describing the handling of specific instances?	Yes
32. Are the rules of procedure available online? <i>If yes, please provide a link in the second box. If no, please attach a copy of the rules of procedure to this questionnaire</i>	Yes <a href="https://www.subrei.gob.cl/wp-content/uploads/2018/11/Reglas-de-Procedimiento-del-Punto-Nacional-de-Contacto.pdf">https://www.subrei.gob.cl/wp-content/uploads/2018/11/Reglas-de-Procedimiento-del-Punto-Nacional-de-Contacto.pdf</a>
33. Were the NCP's rules of procedure modified this year?	Yes
<p><i>Additional comments on the section <b>Rules of procedure</b>:</i>  The changes in the rules of procedure were not substantive, and only involved an unupdate of the contact information provided.</p>	
<b>(b) Specific instance practicalities</b>	
34. Does the NCP confirm receipt of a specific instance submission?	Yes
35. Does the NCP request feedback from the parties on the procedure following the conclusion of a specific instance?	No
36. Has the NCP staff undergone training in dispute resolution or problem solving (e.g. mediation)?	Yes
37. Did the NCP engage professional mediators during the year?	No
38. Did the NCP staff or members conduct mediation this year?	Yes

<p><i>Additional comments on the section <b>Specific instance practicalities</b>: We have not formally requested feedback following the conclusion of a specific instance but we plan to do so in a standardized manner starting in 2020.</i></p>	
<p><b>(c) Reporting specific instances</b></p>	
<p>39. Did the NCP receive new specific instance submissions during the year? <i>If yes, please also provide details in Annex 2</i></p>	<p>Yes</p>
<p>40. Did the NCP close specific instances during the year? <i>If yes, please also provide details in Annex 2</i></p>	<p>Yes</p>
<p>41. Of the specific instances that were already in progress at the start of the year, are there any that are still ongoing at the end of the calendar year? <i>If yes, please also provide details in Annex 2</i></p>	<p>Yes</p>
<p>42. Did the NCP follow up on a case during the year? <i>If yes, please also provide details in Annex 2</i></p>	<p>No</p>
<p>43. Is the OECD <a href="#">case database</a> accurate and up to date with regard to cases handled by the NCP?</p>	<p>No</p>
<p><i>Additional comments on the section <b>Reporting specific instances</b>: The NCP will work on the improvement of the OECD case database during 2020.</i></p>	

<p><b>E. PEER LEARNING AND PEER REVIEWS</b></p>	
<p>44. Did the NCP take part in the following activities with other NCPs during the year:</p>	
<p>Host a peer learning activity</p>	<p>No</p>
<p>Participate in peer learning activities hosted by other NCPs</p>	<p>No</p>
<p>Co-operate with other NCPs in handling specific instances</p>	<p>Yes</p>
<p>Provide mentoring/capacity building to another NCP</p>	<p>Yes</p>
<p>45. Is the NCP interested in hosting an NCP learning/experience-sharing event in 2020?</p>	<p>Yes</p>
<p>46. Which topic would the NCP consider to be a priority to cover in a peer learning event?</p>	<p>According to the priorities identified by the MSC for year 2020, the topics could be: (i) RBC due diligence training aimed at businesses; (ii) Relationship between ILO, UN and OCDE relevant</p>

	instruments and (iii) Due diligence for Meaningful Stakeholder Engagement.
47. Is the NCP interested in participating in developing tools for use by NCPs?	Yes
48. Is the NCP interested in acting as a peer reviewer in the future?	Yes
If yes, please specify the semester and the year	First semester, 2020
<b>Additional comments on the section <i>Peer-learning and peer reviews</i>:</b> Regarding possible peer-learning events, we would need the support of other parties in order to do so.	

F. POLICY COHERENCE <sup>4</sup>		
49. Have the Guidelines been referred to in relevant national legislation/regulations/policies adopted during the year? <i>(e.g. on responsible business conduct; non-financial reporting, export credits regulation, public procurement)</i>	Yes	
If yes, please provide a short summary and a link to the legislation. <i>If a link is not available, please attach a copy of the legislation to this questionnaire.</i>	Interpretative circular regarding the relationship between businesses and key actors, from the National Consumer Service (SERNAC, Resolución Exenta N°946, 27.11.2019). It establishes general principles and priority areas of work. <a href="https://www.sernac.cl/portal/618/articles-57940_archivo_01.pdf">https://www.sernac.cl/portal/618/articles-57940_archivo_01.pdf</a>	
50. Did your country adopt a National Action Plan (NAP) this year? <i>If yes, please indicate which type of NAP</i>	No	N/A
If yes, please provide a link	N/A	
If yes, does the NAP make reference to the Guidelines?	Yes	
If yes, does the NAP make reference to the NCP?	Yes	
51. Was a NAP in development this year? <i>If yes, please indicate which NAP.</i>	Yes	NAP on Business and Human Rights
If yes, did the NCP participate in the development of the National Action Plan?	Yes	
52. Did the NCP communicate public statements on specific instances to officials responsible for trade missions?	No	
53. Did the NCP communicate public statements on specific instances to officials responsible for foreign trade and investment incentives?	No	

<sup>4</sup> Paragraph 37 of the Commentary on the Implementation Procedures of the OECD Guidelines for Multinational Enterprises: “Statements and reports on the results of the proceedings made publicly available by the NCPs could be relevant to the administration of government programmes and policies. In order to foster policy coherence, NCPs are encouraged to inform these government agencies of their statements and reports when they are known by the NCP to be relevant to a specific agency’s policies and programmes [...]”

54. Did the NCP communicate public statements on specific instances to public procurement officials?	No
55. Does your national legislation or policy on public procurement refer to the Guidelines and/or OECD due diligence instruments and/or to the NCP process?	No
If yes, please provide a link to the legislation. <i>If a link is not available, please attach a copy of the legislation to this questionnaire.</i>	N/A
56. Have public procurement officials/practitioners consulted the NCP on the Guidelines and OECD due diligence instruments or involved the NCP in specific public procurement opportunities?	No
57. Were public procurement officials involved in any of your training/outreach activities?	No
58. What tools or projects does the NCP develop to support public procurement practitioners on RBC and OECD due diligence?	We are working on the evaluation and implementation of the Phase 4 recommendations given to Chile by the Working Group on Bribery, including the ones for public procurement.
59. Please flag any specific initiatives/good practice involving public procurement and RBC in your country.	<p>ChileCompra is the governmental authority in charge of the administration of Chile's largest electronic market, <a href="http://www.mercadopublico.cl">www.mercadopublico.cl</a>. They can share the following practices regarding RBC:</p> <p>HUMAN RIGHTS: Human Rights concerns: We are part of the "National Plan for Business and Human Rights" (developed to implement the UN Guiding Principles in Business and Human Rights), plus the "National Plan for Human Rights" (both coordinated by the Ministry of Justice). ChileCompra has several commitments on both plans, related to transparency and anticorruption measures; environmental respect; women lead companies participation; promotion of eco-label considerations. Besides, ChileCompra added an additional clause in the "Integrity Pact" related to workers &amp; human rights respect as well as for the UN Guiding Principles in Business and Human Rights. Please see: <a href="https://minrel.gob.cl/minrel/site/artic/20171109/asocfile/20171109170236/plan_de_accion_nacional_de_ddhh_y_empresas.pdf">https://minrel.gob.cl/minrel/site/artic/20171109/asocfile/20171109170236/plan_de_accion_nacional_de_ddhh_y_empresas.pdf</a></p> <p>LABOUR RIGHTS: The Public Procurement Law states that those companies who have been condemned by antilabour practices or workers rights infractions will be unable to trade with the State for 2 years (art nr 4). Besides, the additional clause in the "Integrity Pact" related to workers &amp; human rights respect, states that suppliers should respect the UN Guiding Principles in Business and Human Rights, and provide adequate remedy if necessary. SOCIAL CONSIDERATIONS: Guideline nr 17, promotes social considerations on the purchasing process: <a href="https://www.chilecompra.cl/wp-content/uploads/2016/11/directiva-n17.pdf">https://www.chilecompra.cl/wp-content/uploads/2016/11/directiva-n17.pdf</a></p> <p>GENDER EQUITY: Women lead companies promotion through public procurement: From 2015 ChileCompra has undertaken different actions (suppliers capacity building, regulation modification, Women lead businesses identification, buyers training, and raise awareness activities) in order to promote a greater participation of women in the public market. The project had outstanding results: trade by women-lead companies increased 25% from 2013 to 2017. A "Women company" label was developed, and more than 25.000 women lead companies obtained it. This label might be used by buyers (officers) to award women lead companies, as well as for the requirements established by the Public Procurement Law.</p>

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	<p>Besides, a guideline recommending how to use the gender considerations on public procurement was developed and published: <a href="https://www.chilecompra.cl/wp-content/uploads/2016/11/directiva-n20.pdf">https://www.chilecompra.cl/wp-content/uploads/2016/11/directiva-n20.pdf</a></p> <p>INCLUSION OF SOCIAL MINORITIES: Guideline nr 17, promotes social considerations on the purchasing process: <a href="https://www.chilecompra.cl/wp-content/uploads/2016/11/directiva-n17.pdf">https://www.chilecompra.cl/wp-content/uploads/2016/11/directiva-n17.pdf</a></p> <p>INTEGRITY: Chilean public procurement regulatory framework does include integrity as a fundamental pillar of the procurement system. It is one of its basic principles, and it is transversally applied. Besides, ChileCompra has developed different tools as to promote an integral behaviour in all users, such as our ethics code for suppliers and public officers: <a href="https://www.chilecompra.cl/wp-content/uploads/2018/02/CodigodeEticaParaProveedoresdelEstado.pdf">https://www.chilecompra.cl/wp-content/uploads/2018/02/CodigodeEticaParaProveedoresdelEstado.pdf</a> and <a href="https://www.chilecompra.cl/wp-content/uploads/2017/05/272-B_Res_Aprueba-Directiva_de_Contratacion_Publica_N_28.pdf">https://www.chilecompra.cl/wp-content/uploads/2017/05/272-B_Res_Aprueba-Directiva de Contratacion Publica N 28.pdf</a></p>
<p>60. Please indicate any other examples of policy coherence activities.</p>	<p>Since 2019, the RBC Division is trying to promote coherence by linking RBC standards to WGB Phase 4 recommendations. Since 2019 as well, the NAP coordinator participates as an observer in our MSC.</p> <p>Following work done in 2018, in 2019 the NCP worked closely with the Ministry of Agriculture and the Ministry of Mining, in order to foster that RBC OECD standards are considered in future policy decisions.</p>
<p><i>Additional comments on Policy Coherence:</i></p> <p>During 2019 the NCP has continued its work implementing the NAP 2017 committed measures. Please see Annex I.</p> <p><a href="https://www.business-humanrights.org/es/plan-de-acci%C3%B3n-nacional-de-derechos-humanos-y-empresas-de-chile">https://www.business-humanrights.org/es/plan-de-acci%C3%B3n-nacional-de-derechos-humanos-y-empresas-de-chile</a></p> <p>The NCP participated as well in the discussions regarding the new NAP, which started at the end of 2019 and are expected to continue in 2020.</p>	

G. CHALLENGES	
<p>61. Has the NCP faced any particular challenge(s) it would like to highlight this year?</p>	<ul style="list-style-type: none"> <li>- High number of new specific instances</li> <li>- High number of different initiatives that involve an evaluation/assessment procedure: NCP Peer Review, LAC RBC project, OECD Watch assessment project, Multistakeholder Committee evaluation mechanism, Annual Reporting Questionnaire for NCPs</li> </ul>
<p><i>Additional comments on Challenges:</i></p> <p>It is important to consider that too many assessments, reportings and evaluation procedures can distract the NCP from its main duties, in particular specific instances handling. This should be taken into consideration by all the actors involved: different stakeholders, the OECD Secretariat and Working party members. The improvement and strengthening of the NCP requires time to implement and develop adjustments.</p>	

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**Annex 1: NCP PROMOTIONAL ACTIVITIES**

Please provide information on the events organised or co-organised by the NCP (Table 1), and events in which the NCP has participated to promote the Guidelines (Table 2). Please select the event type, size and type of audience as well as the theme from the dropdown menus for each event. Please add additional lines if needed.

**Table 1**

NCP-organised and co-organised events to promote the Guidelines and/or the NCP							
Title	Date (dd/mm/yyyy)	Location	Type of event	Size of audience	Organised or co-organised?	Targeted audience <i>e.g. Business representatives, NGOs, Trade unions, Academia, General public, Government representatives, etc.</i>	Theme <i>e.g. the OECD Guidelines, the NCP activities on sector due diligence guidance documents, etc.</i>
Presentation	31 May	National Institute of Human Rights	Meeting	<10	Co-organised	Government representatives.	OECD Guidelines (NAP)
Capacitación Comercio Sostenible	12 June	On line	Webinar	10-50	Co-organised	Government representatives	OECD Guidelines and RBC due diligence (NAP)
Class	13 June	Diplomatic Academy	Other	10-50	Organised	Future diplomats	OECD Guidelines and RBC as an element of trade policy (NAP)
Taller Comercio Sostenible y CER - Directores Regionales ProChile	27 June	Ministry of Foreign Affairs	Meeting	10-50	Co-organised	Government representatives	OECD Guidelines and RBC due diligence (NAP)
Worshop Taller Comercio Sostenible y su aplicabilidad en la empresa	25 July	ProChile Talca	Other	10-50	Co-organised	Business representatives, NGOs, Trade unions, Academia, General public.	OECD Guidelines and FAO-OECD due diligence guidance
Seminario Internacional Conducta Empresarial Responsable y Debida Diligencia: Buenas Prácticas para Mejorar la Eficiencia	August 20	Ministry of Foreign Affairs	Conference	50-100	Organised	General public	RBC, due diligence and compliance
Vínculos entre las Líneas Directrices OCDE y los Principios Rectores NNUU	September 2	Ministry of Foreign Affairs	Meeting	10-50	Organised	Multistakeholder Committee and government representatives	OECD Guidelines and Guiding Principles on Business and Human Rights (NAP)

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**Table 2**

Presentations by the NCP to promote the Guidelines and/or the NCP in events organised by others								
Title	Date (dd/mm/yyyy)	Location	Type of event	Size of audience	Targeted audience <i>e.g. Business representatives, NGOs, Trade unions, Academia, General public, Government representatives, etc</i>	Organiser(s)	Type of intervention	Theme of the intervention
Roundtable RBC	17 april	Prohumana	Meeting	10-50	Business representatives, NGOs, Trade unions, Academia, General public, Government representatives, etc.	Prohumana	Presentation	OECD Guidelines and RBC due diligence
Presentation	6 May	Ministry of Energy	Meeting	10-50	Government representatives	Ministry of Energy	Presentation	OECD Guidelines and RBC due diligence and Guidance for Meaningful Stakeholder Engagement in the Extractive Sector
Lanzamiento Guía de Debida Diligencia OCDE (Primer Foro Regional de Empresas y Derechos Humanos)	3 and 4 June	Argentina	Conference	50-100	Business representatives, NGOs, Trade unions, Academia, General public, Government representatives, etc.	Argentinian authorities, OECD	Presentation	NCP experience
Presentation	3 July	Comité de Asuntos Comunitarios	Meeting	10-50	Business representatives	Generadoras de Chile	Presentation	OECD Guidelines and RBC due diligence
Presentation	4 July	Programa de Derechos Humanos y Empresa	Meeting	10-50	Business representatives	Acción Empresas	Presentation	OECD Guidelines and NCP experience

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Roundtable Conflictos socio ambientales	5 July	Alberto Hurtado University	Meeting	10-50	NGOs, business representatives	Alberto Hurtado University	Participation	NCP experience
ACT Net Workshop for Law Enforcement Agencies on Effectively Using Corporate Compliance Programs to Combat Domestic & Foreign Bribery	18 and 19 August	ACTWG-APEC Frutillar	Conference	50-100	Enforcement agencies representatives, business representatives	ACTWG – Public Prosecutor Office of Chile	Presentation	Compliance and RBC
Roundtable Diplomado Mediación Conflictos Socioambientales UC	30 August	Catholic University (PUC)	Other	10-50	General public - students	Catholic University of Chile (Public Policies Centre)	Presentation - Class	NCP experience
Presentation 4° Consulta Regional Empresas y Derechos Humanos (ACNUDH, OCDE y OIT)	3 September	CEPAL, Chile	Conference	50-100	General public	UNHR	Presentation	NCP as a State non judicial grievance mechanism
Presentation - Diplomado Política Comercial IEI U. Chile	9 September	University of Chile	Other	10-50	General public - students	University of Chile (IEI)	Presentation - Class	OECD Guidelines and RBC as an element of trade policy
Presentation ENEXPRO	10 September	ProChile	Other	10-50	Agrifood Exporters	ProChile	Presentation	OECD Guidelines and FAO-OECD due diligence guidance
Presentation	13 December	Consejo Minero – Comisión de Entorno Social y Comunicaciones	Meeting	10-50	Business representatives	Consejo Minero	Presentation	OECD Guidelines and NCP: relevant topics for the mining industry

<b>Total number=</b>	<b>12</b>
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